

## HENDON RESIDENTS FORUM

Wednesday 18 June 2014 6:30pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

### ISSUES TO BE CONSIDERED

	<b>Issue Raised</b>	<b>Response</b>
1.	Presentation on Budgets for Area Sub-Committees and Ward Profile	A presentation will be provided on the budgets for Area Sub-Committees and ward profile for the Hendon Constituency.
2	<p>Petition Oakleigh Gardens, Edgware - TO SAVE OUR ROAD</p> <p>We, residents of Oakleigh Gardens, and affected residents of Kings Drive, Edgware, petition London Borough of Barnet to take appropriate measures in consultation with us to rid our roads of the daily danger and inconvenience imposed on us by commuter car parkers.</p> <p>Signatures received – 35 Signatures</p>	<p>Oakleigh Gardens, Edgware is situated off Green Lane, and is the first road, outside the Edgware Controlled Parking Zone that operates between 10am and 11am Monday to Friday..</p> <p>At a recent site meeting between an Officer, a Ward Councillor and residents, issues relating to non-resident parking, primarily at the Green Lane end of the road, and parking at the junction of Oakleigh Gardens and Kings Drive were discussed.</p> <p>As there appears to be support for action it may be, should the council choose to do so, that officers will be requested to investigate the matter further and discussion at the Forum in the first instance is welcomed.</p> <p><b>Traffic and Development Team</b></p>
3	<p>Petition – Parking Restrictions and Waiting Restrictions on Tenterden Grove, Garrick Way and Briansdale.</p> <p>The petition notes that further parking restrictions will increase traffic and undermine safety.</p> <p>Signatures received – 96</p>	<p>In February 2014, a statutory consultation was carried out on proposals to amend and introduce ‘at any time’ waiting restrictions on Tenterden Grove, Brinsdale Road and Garrick Way NW4 in order to deter obstructive parking which occurs in these roads. This entailed local residents being written to and notices outlining the proposals being published on-street and in the local Press newspapers.</p> <p>As part of the consultation process some objections from local residents were</p>

	<b>Issue Raised</b>	<b>Response</b>
		<p>received, as well as from patrons of the Hendon Preparatory School. In addition to the objections received, the Council also received a petition from Hendon Preparatory School signed by 96 people which is being reported at this Residents Forum.</p> <p>It is considered that it would be prudent to hear the discussion about this petition in this Forum, before a decision is made on whether or not to progress the proposed restrictions in light of the objections made.</p> <p><b>Traffic and Development Team</b></p>
4	<p>Petition - zebra crossing on Edgwarebury Lane/Purcells Avenue.</p> <p>Signatures received – TBC</p>	<p>The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.</p> <p>The Zebra crossing request will be considered in line with the existing guidance and criteria that takes in to account factors such as recorded personal injury accidents (PIAs) and speeds.</p> <p><b>Traffic and Development Team</b></p>
5	<p>Petition Zebra crossing near Stongrove in Edgware</p> <p>There have been a number of accidents and numerous near misses on the zebra crossing junction and near stretch of road. The zebra crossing services a high proportion of children due to the presence of 2 local schools and elderly who live the near by flats and this is the only crossing that is available. We suggest that you may want to consider a) Zebra Belisha Becons or b) a 20 mph sign between the traffic lights and the crossing, as advised by the adjoining council. Any other calming measures you believe will be successful in alleviating this problem.</p> <p>A total of 178 signatures were received – 132 signatures from</p>	<p>The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.</p> <p>The Zebra crossing request will be considered in line with the existing guidance and criteria that takes in to account factors such as recorded personal injury accidents (PIAs) and speeds.</p> <p><b>Traffic and Development Team</b></p>

Issue Raised	Response
the E-petition, and 46 signatures from the hand written petition	
<p>6 The Fairway Yellow line Petition</p> <p>The petition requests that the parking along the Fairway and the parking measures be reviewed.</p> <p>Signatures received – 27</p>	<p>It is understood that there may have been confusion in parts relating to the status of the yellow lines in The Fairway NW7.</p> <p>This confusion relates to the fact that when building work was taking place at the schools years ago, the Council introduced some temporary yellow lines to assist large vehicle access – and these lines were not removed following completion of the building work.</p> <p>Subsequently, Officers reviewed the situation, giving consideration to traffic caused by the usual school-run, plus any other activities taking place at the schools, and in October 2013 the Council ‘introduced’ a permanent yellow line layout – some lengths of which were the same lengths where the temporary lines existed.</p> <p>The comments are noted, and Officers are happy to review the yellow lines in the road, although it is accepted that the provision of these yellow lines has affected motorists’ (whether resident or not) ability to park, as the primary aim was to ensure road safety and traffic flow in the vicinity of local schools.</p> <p><b>Traffic and Development Team</b></p>
<p>7 Burtonhole Lane NW7 - speeding vehicles causing danger to the Public Burtonhole Lane is a narrow, residential and semi rural lane that leads to three sports grounds and a stables which are in regular and welcome use, mainly, but not only, at weekends. It also leads to public footpaths that are well used by ramblers.</p> <p>The visitors using these facilities tend to be unfamiliar with the local roads and traffic patterns. This has resulted in a number of (very) near misses recently involving both vehicles and pedestrians. Car drivers, especially those using the the sports grounds tend to speed excessively along Burtonhole Lane mainly at the semiblind crossroads with Hillview Road. Local</p>	<p>The Hendon Area Environment Sub-Committee instructed Officers to investigate the site and if considered feasible, propose a 20mph in Burtonhole Lane and consider measures to enhance road safety.</p> <p>The study is on-going and consultation with the Chairman of the Hendon Area Committee and Ward Members will be undertaken.</p> <p><b>Traffic and Development Team</b></p>

Issue Raised	Response
<p>residents report to me regularly of incidents where they have had to take emergency avoiding actions resulting in burst tyres and kerb/verge mountings caused by visitors driving recklessly fast. May I request your involvement in implementing speed restrictions in Burtonhole Lane in the same way that they have been installed in Partingdale Lane (the next road along) for the same reason. A speed limit of 20mph and some passive limiters (e.g. width restrictors or "sleeping policemen") are sorely needed to protect the residents and road users from harm.</p> <p><b>Gerry Temple</b> Chair, Hillview Road Residents Association</p>	
<p>8 We have a Zebra Crossing at the junction of High Street, Edgware, Canons Drive and Grove Road .</p> <p>The junction has seen many accidents over the years close on 6-10 collisions per year.</p> <p>After requesting double yellow lines some years ago to be installed in front of Edgware Court, this has reduced the number of vehicle accidents.</p> <p>The Zebra Crossing is not correctly positioned. The wide exit from Canons Dive and the exit from the adjoining flats seem to create a conundrum for motorists driving from the traffic lights from the High Street and Whitchchurch Lane junction.</p> <p>They are unable to see the crossing driving from the lights and when they reach nearer the opening at Canons Drive motorists try and avoid the traffic exiting from Canons Drive and speed up Stonegrove.</p> <p>Travelling from the opposite direction.</p> <p>When coming down from Stonegrove the drivers build</p>	<p>The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.</p> <p>The repositioning request of the existing Zebra crossing will be considered in line with the existing guidance and criteria that takes into account personal injury accidents (PIAs) and takes into account speeds - should any related measures be identified for this specific situation then they will be considered in line with current guidance.</p> <p><b>Traffic and Development Team</b></p>

Issue Raised	Response
<p>momentum as it is a long stretch of road and open for some distance, however when they come towards the High Street they are confronted with a Zebra crossing and reluctant or unable to slow down.</p> <p>Within a few feet cars are exiting or turning into Grove Road and this causes a great deal of confusion.</p> <p>Lodge Close a few yards away has three blocks of flats and many elderly are either wheel chair bound or manoeuvre themselves very slowly.</p> <p>There are two Schools within the vicinity, one in Canons Drive namely North London Collegiate School the other a primary in Fernhurst Gardens 60 yards from the crossing.</p> <p>We have a local web site for residents " Canons Talk" and each day we receive e-mails of incidents or close encounter at the crossing.</p> <p>My most recent experience was on a Saturday a couple of months ago. I was crossing and a lady was a foot in front and if I didn't grab her clothing and pull her back she would either have been in hospital or we could have had a more serious outcome. She may have thought I was too intimate for a split second, nevertheless she thanked me for saving her life, as the motorist was speeding and was unable to stop.</p> <p>Over the last two years there were two accidents recorded where an elderly lady and gentlemen on separate occasions were knocked down at this crossing. The gentlemen by a car and the lady by a motor bike, they were both severely injured. I suspect this could have been more serious, something we would rather not imagine.</p>	

Issue Raised	Response
<p>Near misses are an every day occurrence, we are extremely lucky that those who have experienced these situations are hear to share their tales.</p> <p>If you wish for other examples I am sure there could be many local residents from both Barnet and Harrow who would support similar incidents.</p> <p>We have a petition submitted to you, it would seem that you only require 25 signatures to give the scheme consideration.</p> <p>We will obviously fulfil the obligatory number and if you require hundreds this could also be provided.</p> <p>We ask you as local Councillors to support our plight in requesting the highways department for additional calming measures, before a fatality happens.</p> <p>If possible an Island which will give refuge to those in wheel chairs or those elderly who cross slowly.</p> <p>We are all health and safety conscious and I trust you would rather prevent an accident by introducing calming measures than introduce something after a fatality or a terrible accident occurs.</p> <p>We invite the Residents Forum to support our request.</p> <p>You could consider 20 MPH from the lights increasing to 30 MPH past the Zebra crossing once it goes past Fernhurst Gardens.</p>	

Issue Raised	Response
<p>Possibly humps on the crossing .</p> <p>An Island .--The road is wider than the required 9 meters to install an Island .</p> <p>If other measures from those already in situ are not introduced, this Zebra crossing is waiting for an accident to happen.</p> <p>We as local residents who use the crossing daily would appreciate your support at the Hendon Residents Forum Meeting to be held at 6.30pm on the 18th June at the Hendon Town Hall.</p> <p><b>Mr Solomon</b></p>	
<p>9 Zebra Crossing on Edgwarebury Lane, Edgware</p> <p>I am an Edgware resident taking a keen interest in matters that affect the local community. I have been running a petition (also covered on the front page of the local press a few weeks ago) to try to have a zebra crossing installed at a dangerous junction in Edgware; Edgwarebury Lane and Purcells Avenue. This junction with its nearby alleyway connects two sides of Edgware and frequently has families with young children and older school children trying to cross the road, dodging cars and buses, encountering irate rush hour drivers with no pedestrian crossing or zebra crossing from Station Road to the A41 on the entire stretch.</p> <p>We want to make this a safe place to cross and I would welcome the opportunity to speak and have this issue added to the agenda of next Wednesday's Residents Forum which I understand is held at the Town Hall in Hendon 1800-2000.</p>	<p>The Council are very keen to provide a safe environment for all road users wherever possible and officers look forward to discussing the areas of concern in more detail at the Forum, in order to try to resolve the issues that are occurring.</p> <p><b>Traffic and Development Team</b></p>

Issue Raised	Response
<p>To date (6 weeks) it has 361 signatures and The Petition link FYI is: <a href="http://petitions.barnet.gov.uk/Edgwareburyzebra/">http://petitions.barnet.gov.uk/Edgwareburyzebra/</a></p> <p><b>Lisa Paris</b></p>	
<p>10 Brinsdale Raod - Parking Situation</p> <p><b>John Wolffe</b></p>	(See response to Item 3 above)
<p>11 a) Following the undertaking at the last Forum to engage with Barnet Hospital &amp; I presume others in the Barnet area with regard to Social Services availability &amp; patient awareness, could it be outlined which clinics &amp; departments have this facility/patient awareness?</p> <p>b) The Fracture Clinic issue crutches which when returned after use are scrapped in their thousands yearly because of the risk of infection .As I understand these could be cleansed &amp; reissued saving many thousands of pounds yearly. Would this not be possible?</p> <p>c) On returning unused medication to Chemists ,this is automatically scrapped .Would it not be possible to recycle or even collect these costly drugs &amp; make available for third world countries</p> <p><b>Clive Cohen</b></p>	<p>We have and continue to work with all local providers on the information advice and support that LBB can provide. We provide leaflets for all of the providers to display in their facilities – our ASC and community delivery unit communication officer has links with these providers’ communication teams to provide and keep them up to date on new publications. However we are reliant on them displaying and contacting for new supplies.</p> <p><b>Karen Jackson</b></p> <p>This would require a response from the hospital as it would relate to internal health and safety/ infection control policies. My personal experience was that they issued and did not expect a return. A common sense approach might also mean that it actually costs more to cleanse and re-issue than to supply new ones. Not great in terms of recycling etc but needs to be borne in mind. Also worth noting that supply of equipment is probably included within the national tariff cost for the complaint. This would mean that re-cycling would have no impact on costs to the commissioner <a href="mailto:karen.spooner@barnetccg.nhs.uk">karen.spooner@barnetccg.nhs.uk</a></p> <p>This is correct as it is not possible to quality assure storage and re-usability of a medicine once it has left the pharmacy. As patient safety is of paramount importance it is not possible to re-cycle medicines in case there is something wrong with them or they have become rendered ineffective. As an example if someone had stored insulin at home in a warm place instead of the fridge it would not be suitable to manage glucose control in a diabetic. You would be unlikely to see this by simply looking at the container and if it was used by</p>

	<b>Issue Raised</b>	<b>Response</b>
		<p>some-one who required it keep their diabetes under control it could have major implications in terms of acute episodes of ill health.</p> <p><a href="mailto:karen.spooner@barnetccg.nhs.uk">karen.spooner@barnetccg.nhs.uk</a></p>
12	<p>Can an update on the temporary CPZ in Montagu Road and the surrounding area be provided?</p> <p><b>Judy Shepard</b></p>	<p>The experimental amendment to the CPZ operational periods in Montagu Road and nearby roads was introduced in June 2013. All comments received on the experimental scheme will be reviewed this summer with the findings of this review and recommendation for the future of the scheme being reported to the next Area Sub-Committee in October, with a view to a decision being made on whether or not to continue the scheme on a permanent basis, with or without modification.</p> <p><b>Traffic and Development Team</b></p>

**Contact:** Paul Frost, Business Governance Officer, Assurance Group, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: [paul.frost@barnet.gov.uk](mailto:paul.frost@barnet.gov.uk)